

CRA System Requirements for Countermeasure Situation Report

Quick Reference Guide

System Requirements

For CRA to run properly, the following must be installed on your computer:

- Microsoft Internet Explorer 6.0 or 7.0
- Secure Data Network (SDN) digital certificate
- 1024 x 768 minimum screen resolution
- Microsoft Excel
- Adobe Reader

Project Areas will need to verify that their **Internet Explorer version is 6.0 or 7.0** and that the **TLS option is enabled**. Project Areas using unsupported browsers may experience issues accessing SDN applications. Specifically, CRA users may not be able to enter or submit the H1N1 Medical Countermeasure Situation Report to CDC.

Quick Tips

Logging in to CRA

1. Access Secure Data Network (SDN) at <http://sdn.cdc.gov> and type your challenge phrase.
2. Click [CRA Application](#) on the SDN Activity Page.

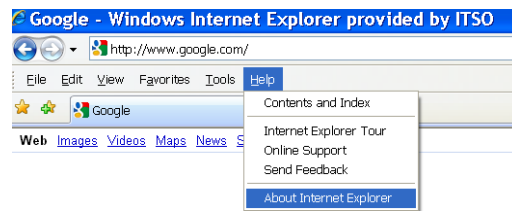
If you do not have an SDN digital certificate, contact the PHIN Helpdesk using the contact information at the bottom of this Reference sheet.

Getting Help

Contact the **PHIN Help Desk**
Phone: (800) 532-9929
Email: PHINTECH@cdc.gov
Hours: M – F
8:00 A.M. – 8:00 P.M.
Eastern Time

To Check Your Version of IE

1. Open a new browser window, hold down the 'ALT' button and the 'H' key at the same time and let go.

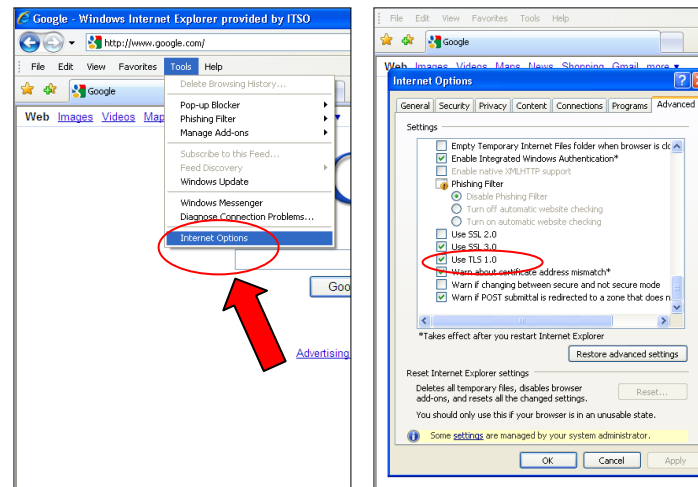


2. Then hit the 'A' key. A window will appear indicating the version of IE running on your system.



Check & Enable TLS Option in IE 6.0 & 7.0

- Open a new Internet Explorer (IE) browser
- Click 'Tools' → 'Internet Options' → 'Advanced Tab'. Scroll to verify the 'Use TLS 1.0' option is checked (see pictures below)
- Close the browser and open a new browser
- Connect to SDN site



Screen Resolution

On the **Start** menu:

- Open Display Settings by clicking the **Start** button, clicking **Control Panel**, clicking **Appearance and Personalization**, clicking **Personalization**, and then clicking **Display Settings**.
- Under **Resolution**, move the slider to the 1024 x 768 minimum screen resolution, and then click **Apply**.

Notes

- When you change the screen resolution, it affects all users who log on to the computer.
- When you set your monitor to a screen resolution that it won't support, the screen will go black for a few seconds while the monitor reverts back to the original resolution

Microsoft Excel and Adobe Reader

A version of Microsoft Excel and Adobe Reader is needed to view reports.

Note: If you do not have Microsoft Excel or Adobe Reader installed on your computer, please contact your IT department to work with them to install the software.